



13575 Heathcote Boulevard
Suite 160
Gainesville, VA 20155-6693

703-352-4225
www.calea.org

April 2, 2022

Director of 911 Communications
Lexington County Communications Center
434 Ball Park Road
Lexington, SC 29072

Dear Director,

CALEA® Accreditation serves as the *International Gold Standard for Public Safety Agencies*. This correspondence serves to recognize the Lexington County Communications Center has been awarded Communications Accreditation effective April 2, 2022, for the Fifth time. This award remains in effect for four years and the agency retains all privileges associated with this status during that period.

The process of CALEA Accreditation begins with a rigorous self-assessment, requiring a review of policies, practices, and processes against internationally accepted public safety standards. This is followed with an assessment by independent assessors with significant public safety experience. Additionally, public feedback is received to promote community trust and engagement, and structured interviews are conducted with select agency personnel and others with knowledge to assess the agency's effectiveness and overall service delivery capacities. The decision to accredit is rendered by a governing body of twenty-one Commissioners following a public hearing and review of all reporting documentation.

CALEA Accreditation is a continuous process and serves as the foundation for a successful, well managed, transparent, community-focused public safety agency. To this end, an agency must maintain its accredited status by remaining in compliance with CALEA standards at all times.

CALEA congratulates the Lexington County Communications Center for demonstrating a commitment to professional excellence through accreditation. The CALEA Accreditation indices are the *Marks of Professional Excellence* and should be displayed proudly by those that have earned them.

Sincerely,

A handwritten signature in black ink that reads "W. Craig Hartley, Jr." The signature is written in a cursive style.

W. Craig Hartley, Jr.
Executive Director



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Again, congratulations on your most recent CALEA Accreditation. As you move into the next four years, we are providing you with your annual, web-based standards assessment dates and site-based assessment date required under the new four-year assessment model used by the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA®).

The Lexington County Communications Center's Communications Accreditation Year 1, 2, 3 and 4 annual web-based assessments will take place during the following weeks:

Year 1: March 3 - 11, 2023
Year 2: March 1 - 9, 2024
Year 3: February 28 - March 8, 2025
Year 4: September 12 - 20, 2025

The Lexington County Communications Center site-based review is scheduled for the week of October 27, 2025.

As a reminder, the agency must remit annual status reports through the CALEA Information Management and Reporting System (CIMRS) to document its progression of continuous organizational improvement for the next three years prior to the agency's award date of March 21st. In the fourth year, an annual status report is not required due to the timing of the annual web-based and site-based standards reviews.

Prior to your agency's first annual compliance review, you will receive an email from CIMRS@calea.org, with your CIMRS access. If your agency has already had an annual compliance review, each user's access to the CIMRS System is still valid and the link for CIMRS is <https://accrreditation.calea.org>. The agency should log into CIMRS and complete and/or update the necessary agency information.

If you should have any questions or need additional information, please contact the CALEA Assessment Team at (703) 352-4225.

Sincerely,

A handwritten signature in black ink that reads "W. Craig Hartley, Jr." in a cursive style.

W. Craig Hartley, Jr.
Executive Director